



CUYAHOGA COUNTY COUNCIL

PUBLIC SAFETY & JUSTICE AFFAIRS COMMITTEE

CUYAHOGA COUNTY ADMINISTRATIVE HEADQUARTERS

4th FLOOR

MEETING AGENDA

TUESDAY, SEPTEMBER 29, 2026 — 1:00 P.M.

Committee Members

Michael J. Gallagher, Chair | Dist. 5

Patrick Kelly, Vice Chair | Dist. 1

Yvonne M. Conwell | Dist. 7

Sunny M. Simon | Dist. 11

Meredith M. Turner | Dist. 9

1. CALL TO ORDER

2. ROLL CALL

3. PUBLIC COMMENT

4. APPROVAL OF MINUTES FROM THE SEPTEMBER 15, 2026 MEETING

5. MATTER REFERRED TO COMMITTEE

- a) R2026-0258: A Resolution authorizing an amendment to Contract No. 5976 (fka Contract No. 1399) with Thales DIS USA, Inc. for hardware and software maintenance and support services for the Automated Fingerprint Identification System for the period 1/1/2021 –12/31/2025 to extend the time period to 12/31/2027, to amend various terms, and for additional funds in the amount not-to-exceed \$773,036.54, effective 1/1/2026; authorizing the County Executive to execute the amendment and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective.

6. MISCELLANEOUS BUSINESS

7. ADJOURNMENT

** Complimentary parking for the public is available in the attached garage at 900 Prospect. A skywalk extends from the garage to provide additional entry to the Council Chambers from the 5th floor parking level of the garage. Download the Metropolis smartphone app and create an account to have parking validated at meetings. Please scan the QR code posted in Council Chambers to input your license plate information for parking to be validated by Metropolis, a non-County entity. You will be responsible for the cost of parking if you are unable to utilize this online parking service.*

***Council Chambers is equipped with a hearing assistance system. If needed, please see the Clerk to obtain a receiver.*



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Patrick Kelly, Vice Chair | Dist. 1
Yvonne M. Conwell | Dist. 7
Sunny M. Simon | Dist. 11
Meredith M. Turner | Dist. 9

1. CALL TO ORDER

Chairman Gallagher called the meeting to order at 1:01 p.m.

2. ROLL CALL

Mr. Gallagher asked Deputy Clerk Carter to call the roll. Committee members Gallagher, Kelly, Conwell and Simon were in attendance and a quorum was determined. Committee member Turner was absent.

3. PUBLIC COMMENT

There were no public comments given.

4. APPROVAL OF MINUTES FROM THE JULY 28, 2026 MEETING

A motion was made by Ms. Conwell, seconded by Mr. Kelly and approved by unanimous vote to approve the minutes from the July 28, 2026 meeting.

5. MATTER REFERRED TO COMMITTEE

- a) R2026-0242: A Resolution amending the award made pursuant to Resolution No. R2026-0121 for a total sum, not to exceed \$25,000, to the Cleveland Play House for the CARE at the Cuyahoga County Juvenile Detention Project from the District 7 ARPA Community Grant Fund, to amend the project scope and timeline; and declaring the necessity that this Resolution become immediately effective.

Mr. Peter Ogbuji, Associate Director of Education of In-School Programming for Cleveland Play House; and Ms. Ines Joris, Head of Family Engagement for Cleveland Play House, addressed the Committee regarding Resolution No. R2026-0242. Discussion ensued.

Committee members asked questions of Mr. Ogbuji and Ms. Joris pertaining to the item, which they answered accordingly.

On a motion by Ms. Conwell with a second by Ms. Simon, Resolution No. R2026-0242 was considered and approved by unanimous vote to be referred to the full Council agenda for second reading.

- b) R2026-0257: A Resolution authorizing an amendment to Contract No. 6329 (fka Contract Nos. 5654 and 4907) with Applewood Centers, Inc. for program administration of a youth residential treatment Program known as the Cognitive Behavioral Treatment Center (CBTC), for the period 7/1/2024 - 6/30/2026, to extend the time period to 6/30/2027, to amend various terms, and for additional funds in the amount not-to-exceed \$795,462.75, effective 7/1/2026, authorizing the County Executive to execute the amendment and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective.

Ms. Jennifer Howard, Business Manager for Juvenile Court; and Mr. Thomas Pipken, Director of Program Development for Juvenile Court, addressed the Committee regarding Resolution No. R2026-0257. Discussion ensued.

Committee members asked questions of Ms. Howard and Mr. Pipken pertaining to the item, which they answered accordingly.

On a motion by Ms. Conwell with a second by Mr. Kelly, Resolution No. R2026-0257 was considered and approved by unanimous vote to be referred to the full Council agenda with a recommendation for passage under second reading suspension of the rules.

- c) R2026-0258: A Resolution authorizing an amendment to Contract No. 5976 (fka Contract No. 1399) with Thales DIS USA, Inc. for hardware and software maintenance and support services for the Automated Fingerprint Identification System for the period 1/1/2021 –12/31/2025 to extend the time period to 12/31/2027, to amend various terms, and for additional funds in the amount not-to-exceed \$773,036.54, effective 1/1/2026; authorizing the County Executive to execute the amendment and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective.

There was no legislative action taken on Resolution No. R2026-0258.

6. MISCELLANEOUS BUSINESS

There was no miscellaneous business.

7. ADJOURNMENT

With no further business to discuss, Chairman Gallagher adjourned the meeting at 1:18 p.m., without objection.

County Council of Cuyahoga County, Ohio

Resolution No. R2026-0258

Sponsored by: County Executive Ronayne/Office of the Medical Examiner	A Resolution authorizing an amendment to Contract No. 5976 (fka Contract No. 1399) with Thales DIS USA, Inc. for hardware and software maintenance and support services for the Automated Fingerprint Identification System for the period of 1/1/2021 –12/31/2025 to extend the time period to 12/31/2027, to amend various terms, and for additional funds in the amount not-to-exceed \$773,036.54, effective 1/1/2026; authorizing the County Executive to execute the amendment and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective.
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WHEREAS, the County Executive/Office of the Medical Examiner recommends an amendment to Contract No. 5976 (fka Contract No. 1399) with Thales DIS USA, Inc. for hardware and software maintenance and support services for the Automated Fingerprint Identification System for the period of 1/1/2021 – 12/31/2025 to extend the time period to 12/31/2027, to amend various terms, to and for additional funds in the amount not-to-exceed \$773,036.54, effective 1/1/2026; and

WHEREAS, the primary goals of this project are to provide hardware and software maintenance and support services for the Automated Fingerprint Identification System; and

WHEREAS, the project is funded 100% General Fund; and

WHEREAS, it is necessary that this Resolution become immediately effective in order that critical services provided by Cuyahoga County can continue.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNTY COUNCIL OF CUYAHOGA COUNTY, OHIO:

SECTION 1. That the Cuyahoga County Council hereby authorizing an amendment to Contract No. 5976 (fka Contract No. 1399) with Thales DIS USA, Inc. for hardware and software maintenance and support services for the Automated Fingerprint Identification System for the period of 1/1/2021 –

12/31/2025 to extend the time period to 12/31/2027, to amend various terms, and for additional funds in the amount not-to-exceed \$773,036.54, effective 1/1/2026.

SECTION 2. That the County Executive is authorized to execute the amendment and all other documents consistent with this Resolution.

SECTION 3. It is necessary that this Resolution become immediately effective for the usual daily operation of the County; the preservation of public peace, health or safety in the County; and any additional reasons set forth in the preamble. Provided that this Resolution receives the affirmative vote of at least eight members of Council, it shall take effect and be in force immediately upon the earliest occurrence of any of the following: (1) its approval by the County Executive through signature, (2) the expiration of the time during which it may be disapproved by the County Executive under Section 3.10(6) of the Cuyahoga County Charter, or (3) its passage by at least eight members of Council after disapproval pursuant to Section 3.10(7) of the Cuyahoga County Charter. Otherwise, it shall take effect and be in force from and after the earliest period allowed by law.

SECTION 4. It is found and determined that all formal actions of this Council relating to the adoption of this Resolution were adopted in an open meeting of the Council, and that all deliberations of this Council and of any of its committees that resulted in such formal action were in meetings open to the public, in compliance with all legal requirements, including Section 121.22 of the Ohio Revised Code.

On a motion by _____, seconded by _____, the foregoing Resolution was duly adopted.

Yeas:

Nays:

County Council President

Date

County Executive

Date

Clerk of Council

Date

First Reading/Referred to Committee: September 8, 2026
Committee(s) Assigned: Public Safety & Justice Affairs

Journal _____
_____, 20____

PURCHASE-RELATED TRANSACTIONS

Title	Contract 1 st Amendment with Thales DIS USA Inc. for the period 1/1/2026 thru 12/31/2027 for Automated Fingerprint Identification System (AFIS) Hardware and Software Maintenance, Support in the amount of \$773,036.54.
Department or Agency Name	Medical Examiner's Office
Requested Action	☐ Contract ☐ Agreement ☐ Lease ☒ Amendment ☐ Revenue Generating ☐ Purchase Order ☐ Other (please specify):

Original (O)/ Amendment (A-#)	Contract No. (If PO, list PO#)	Vendor Name	Time Period	Amount	Date BOC/Council Approved	Approval No.
O	CM1399	Thales DIS USA Inc.	1/1/2021 – 12/31/2025	\$1,464,358.00	9/28/2021	R2021-0178
A1	CM5976	Thales DIS USA Inc.	1/1/2026 – 12/31/2027	\$773,036.54	Pending	Pending

Service/Item Description (include quantity if applicable). When submitting an amendment, address any changes to the time period of the agreement, reduction or addition of funds, changes to the existing scope of services, changes to service rates/costs, and retroactive applicability of the changes, if any.

Continued Cleveland Cuyahoga Regional Automated Fingerprint Identification System (CCR-AFIS) Hardware and Software Maintenance and Support for the period 1/1/2026 thru 12/31/2027 in the amount of \$773,036.54.

Indicate whether: ☐ New service/purchase ☒ Existing service/purchase ☐ Replacement for an existing service/purchase (provide details in Service/Item Description section above)

For purchases of furniture, computers, vehicles: ☐ Additional ☐ Replacement
Age of items being replaced: _____ **How will replaced items be disposed of** _____

Project Goals, Outcomes or Purpose (list 3):
 Hardware & Software Maintenance and Support
 Data Backup and Restore
 On-Site Field Service
 Remedial Maintenance

In the boxes below, list Vendor/Contractor, etc. Name, Street Address, City, State and Zip Code. Beside each vendor/contractor, etc. provide owner, executive director, other (specify). If there are multiple vendors copy this table and complete for each vendor.

Vendor Name and address:	Owner, executive director, other (specify):
Thales DIS USA Inc. 9442 Capital of Texas Hwy Austin, TX 78759	Michael Sheehan, CEO Celina Russell, Service Delivery Manager
Vendor Council District:	Project Council District:

If applicable provide the full address or list the municipality(ies) impacted by the project.	
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COMPETITIVE PROCUREMENT	NON-COMPETITIVE PROCUREMENT
RQ# _____ ☐ RFB ☐ RFP ☐ RFQ ☐ Informal ☐ Formal Closing Date: _____	Provide a short summary for not using competitive bid process. RFP Exemption due to the late nature and services currently ongoing with the vendor. This service will go out for Formal RFP in 2027 prior to the ending of this amendment. *See Justification for additional information.
The total value of the solicitation:	☒ Exemption
Number of Solicitations (sent/received) /	☐ State Contract, list STS number and expiration date ☐ Government Coop (Joint Purchasing Program/GSA), list number and expiration date
Participation/Goals (%): () DBE () SBE () MBE () WBE. Were goals met by awarded vendor per DEI tab sheet review? ☐ Yes ☐ No, please explain. If no, has this gone to the Administrative Reconsideration Panel? If so, what was the outcome?	☐ Sole Source ☐ Public Notice posted by Department of Purchasing. Enter # of additional responses received from posting ().
Recommended Vendor was low bidder: ☐ Yes ☐ No, please explain:	☐ Government Purchase ☐ Alternative Procurement Process
How did pricing compare among bids received?	☐ Contract Amendment - (list original procurement) ☐ Other Procurement Method, please describe:

Is Purchase/Services technology related ☐ No ☒ Yes If yes, list date of TAC approval and answer the questions below.			
<table border="1"> <tr> <td>List date of TAC approval</td> <td>Date: IT Standard page 29 Fingerprint Scanning ID (Thales Group) TAC Meeting 4/2/2026 05-2026-TAC-042 Approval</td> </tr> </table>	List date of TAC approval	Date: IT Standard page 29 Fingerprint Scanning ID (Thales Group) TAC Meeting 4/2/2026 05-2026-TAC-042 Approval	
List date of TAC approval	Date: IT Standard page 29 Fingerprint Scanning ID (Thales Group) TAC Meeting 4/2/2026 05-2026-TAC-042 Approval		
☒ Check if item on IT Standard List of approved purchase and provide date of TAC approval. ☐ Check if item is ERP related? ☐ No ☐ Yes.			
Are the purchases compatible with the new ERP system? ☐ Yes ☐ No, please explain.			

FUNDING SOURCE: Please provide the complete, proper name of each funding source (No acronyms). Include % for each funding source listed.

100% General Fund

Is funding for this included in the approved budget? ☒ Yes ☐ No (if "no" please explain):

List all Accounting Unit(s) upon which funds will be drawn and amounts if more than one accounting unit.

ME100105 / Other Expenditure (Professional Services)

Payment Schedule: ☒ Invoiced ☐ Monthly ☐ Quarterly ☐ One-time ☐ Other (please explain):

Provide status of project.

Is contract/purchase late ☐ No ☒ Yes, In the fields below provide reason for late and timeline of late submission

Reason: Initial Vendor delays providing quote for the amendment (requests were made in early 2025). Subsequent discussions with vendors, ME staff and partner agencies on future status of the services due to end of life on some equipment and/or software support at the end of 2026. County and vendor legal reviews regarding insurance requirements and security issues from the initial contract thru current. Formal RFP will be forthcoming for an upgrade in 2027.

Timeline

Project/Procurement Start Date (date your team started working on this item):	Procurement team inquiry 9/11/2025
Date documents were requested from vendor:	11/3/2025 Initial request 1/23/26 Request for 2026 updated forms
Date of insurance approval from risk manager:	MED-0538 COI Approved 3/19/2026
Date Department of Law approved Contract:	MED-0530 1 st Amendment Contract review 2/19/2026 Negotiations, follow-up emails, Teams Meetings from Feb. thru July 2026. Vendor signed Contract Amendment received 7/20/2026

Detail any issues that arose during processing in Infor, such as the item being disapproved and requiring correction:

If late, have services begun? ☐ No ☒ Yes (if yes, please explain) Original contract and services in place from 1/1 2021 thru 12/31/2025. Vendor confirmed continuity of service (currently active) while the amendment process is in progress.

Have payments been made? ☒ No ☐ Yes (if yes, please explain)

HISTORY (see instructions):

Prior Original (O) and subsequent Amendments (A-#)	Contract No. (If PO, list PO#)	Vendor Name	Time Period	Amount	Date BOC/Council Approved	Approval No.

Department of Purchasing – Required Documents Checklist

Upload as “word” document in OnBase Document Management

RQ# (if applicable)	N/A
PO Code	EXMT
CM Contract #	5976

Late Submittal Required:	Yes ☒	No ☐
Why is the contract being submitted late?	Requests to vendor for quotes and review of service levels were made 2025. Several meetings between MEO, County Law Dept. agencies and vendor, to negotiate short vs long term amendment due to pending end of life on various equipment. It was decided on a 2-year support option, in preparation for a new RFP in 2027. Negotiations, follow-up emails, Teams Meetings from Feb. thru July 2026 Final signed amendment back from vendor 7/20/2026.	
What is being done to prevent this from reoccurring?	Timeliness with processing was unforeseen due to vendor delayed response, and additional determinations, and Teams meetings.	

TAC Approval/Request Item? <i>IT Standard page 29 Fingerprint Scanning ID (Thales Group)</i> <i>TAC Meeting 4/2/2026 05-2026-TAC-042</i>	Yes ☒	No ☐
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Contract Amendments Reviewed by Purchasing				
			Department Initials	Purchasing
Briefing Memo			MN	DCC
Justification Form			MN	DCC
IG#	Thales DIS USA, Inc 24-0363-REG 12/31/2028		MN	DCC
Annual Non-Competitive Bid Contract Statement (See Contracts Checklist Glossary on the intranet for form requirements).	Date:	2026	MN	DCC
Debarment/Suspension Verified	Date:	7/21/26	MN	DCC
Auditor's Findings	Date:	7/21/26	MN	DCC
Independent Contractor (I.C.) Form	Date:	2026	MN	DCC
Cover - Master contracts only				N/A
Contract Evaluation – if required provide most recent CM history on contract history table (see pg 2)			MN	DCC
TAC/CTO Approval or TAC Request Communication (if required attach and identify relevant page # or meeting approval number)			MN <i>IT Standard pg-29.</i> <i>TAC Meeting 4/2/2026</i> <i>05-2026-TAC-042</i>	DCC IT Standard page 9, TAC Meeting 4/2/2026 TAC-042
Checklist Verification			MN	DCC

Other documentation may be required depending upon your specific item

Glossary of Terms at: <https://intranet.cuyahoga.cc/policies-procedures/procurement-information>

Reviewed by Law	
Department Initials	
Agreement/Contract and Exhibits	MN
Matrix Law Screen shot MED-0530 MED-0538	MN
COI	MN
Workers' Compensation Insurance	MN
Original Executed Contract (containing insurance terms) & all executed amendments	MN

Department of Purchasing – Required Documents Checklist

CONTRACT SPENDING PLAN

Time Period	Accounting Unit	Budget Edit Group	Activity Code	Amount
01/01/2026 – 12/31/2026	ME100105	Other Expenditures		\$368,112.64
01/01/2027 - 12/31/2027	ME100105	Other Expenditures		\$404,923.90
			TOTAL	\$773,036.54

CONTRACT HISTORY (see Contract Evaluation, if applicable/ to be completed by Department)

CE/AG# (if applicable)		N/A			
RQ# (if applicable)		N/A			
CM Contract #		1399			
	Original Amount	Amendment Amount (if applicable)	Original Time Period/Amended End Date	BOC/ Resolution Approval Date	BOC/ Resolution Approval #
Original Amount	\$1,464,358.00		01/01/2021 – 12/31/2025	09/28/2021	R2021-0178
Prior Amendment Amounts (list separately) (A-#)		\$			
		\$			
		\$			
Pending Amendment		\$773,036.54	01/01/2026 – 12/31/2027	PENDING	PENDING
Total Amendments		\$773,036.54			
Total Contract Amount		\$2,237,394.54			

PURCHASING USE ONLY

Prior Resolutions:	R2021-0178 dated 9/28/2021
Current CM#:	5976
Vendor Name: (if applicable include any fka, dba, or aka's)	Thales DIS USA, Inc.
Time Period:	01/01/2021 – 12/31/2025 extended to 12/31/2027
Amount:	\$773,036.54
History/Contract Evaluation:	DCC
Electronic Language:	☐ Yes If No, ☒ select box to indicate “WET” signature required Confirmed with Cheryl Kinzig as original contract has electronic signature, but the language is not present, and the amendment contract is from the vendor.
Purchasing Notes:	Continued Cleveland Cuyahoga Regional Automated Fingerprint Identification System (CCR-AFIS) Hardware and Software Maintenance and Support for the period 1/1/2026 thru 12/31/2027 in the amount of \$773,036.54.
Purchasing Agents Initials and date of approval	DCC 7/28/2026



JUSTIFICATION FOR USE OF NON-COMPETITIVE PROCESS

The County requires submitting departments to provide a business case which includes specific details supporting the Contract/Purchase being made.

As a consequence, departments need to provide detailed information justifying any purchases to be made non-competitively. The County has developed a justification packet for completion. If submitting a request for a non-competitive purchase, the department must complete this form, and attach it (along with supporting documentation) in the Procurement software system.

A review of the Contract/Purchase request will not be completed without a signed completed Justification packet uploaded as an attachment when submitting the contract/purchase request in the Procurement software system. It is critically important, and incumbent upon the department to fully and accurately complete the form in order to avoid any lengthy and unnecessary delays in processing the contract/purchase request.

Requestor	Michelle Norton
Requestor Phone Number	698-6526
Date	2/12/2026
Requisition Number	N/A

OPERATING DEPARTMENT & ACTIVITY: (Choose 1)

The Medical Examiner plans to amend contract no. CM1399, now CM5976 with Thales DIS USA Inc. for the period 1/1/2026 thru 12/31/2027 for continued Cleveland Cuyahoga Regional Automated Fingerprint Identification System (CCRAFIS) Hardware and Software Maintenance and Support Agreement in the amount of \$773,036.54.

Check the appropriate box:

- ☐ **Governmental Purchase - County Code 501.12 (B)(8)**
- ☐ **State Contract Purchase – County Code 501.12(B)(19)**
- ☐ **Lower than State Contract Purchase**
- ☐ **Government Cooperative Purchasing - County Code 501.12(B)(18)**
 - ☐ Federal Contracts
 - ☐ Joint Purchasing Programs (includes GSA)

☒ **Contract Amendment**

Contract # 5976 FKA 1399 RQ# _____

X RFP Exemption – County Code 501.12(D)

- ☐ **Community Rehabilitation Program (CRP) - O.R.C. 125.60 - O.R.C. 125.607**
- ☐ **Ohio Industries for the Handicapped (OIH) - County Code 501.12(B)(13)**
- ☐ **Public Utility (911 System) - O.R.C. 128.03 (F)**
- ☐ **Exemption from Aggregation of Contracts -County Code 501.05(C)**
- ☐ **Alternative Procurement Process – County Code 501.12(B)(15)**
- ☐ **Federal, State, or Other Grant Application Program (County Code 501.12(B)(16)**

1. Description of Supplies or Services, amount of purchase; if a contract or an amendment list start date and end date, and/or scope change if amendment. The Medical Examiner plans to amend contract no. CM1399, now CM5976 with Thales DIS USA Inc. for the period 1/1/2026 thru 12/31/2027 for continued Cleveland Cuyahoga Regional Automated Fingerprint Identification System (CCRAFIS) Hardware and Software Maintenance and Support Agreement in the amount of \$773,036.54.

If contract or contract amendment term has begun, please respond to questions 1a. and 1b below:

1a. Why is the contract/amendment being submitted late? Requests to vendor for quote; review of service levels and inactive agencies were made in early 2025. Several meetings between MEO, agencies and vendor, to negotiate short vs long term amendment due to pending end of life on various equipment. It was decided a 2-year support option.

1b. What is being done to prevent this from reoccurring? This service will go out for Formal RFP in 2027 prior to the ending of this amendment.

2. Funding Source(s) including percentage breakdown and identify the actual fund name(s).
General Fund – 100% ME100105

3. Was the specific project funding included in OBM-approved budget for the current year? If not, please explain. Yes.

4. Rationale Supporting the Use of the Selected Procurement Method (include state contract # or GSA contract # and expiration date) RFP Exemption due to the late nature and services currently ongoing with the vendor.

5. What other available options and/or vendors were evaluated? If none, include the reasons why (Attach supporting documentation such as other vendor quotes/pricing). NA This is a contract 1st amendment for continued service with the current vendor.

6. What ultimately led you to this product or service? Why was the recommended vendor selected? How was it determined that the anticipated cost is fair and reasonable? (Attach supporting documentation). NA Services have been in place with the vendor for initial five year contract term. This is a contract 1st amendment.

7. Provide an explanation of unacceptable delays in fulfilling the County's need that would be incurred if award was made through a competitive process. (Attach supporting documentation). Interruption of services for fingerprint identification for decedents and for court proceedings.

8. Describe what future plans, if any, your department can take to permit competition before any subsequent purchases of the required supplies or services. In none, please explain why. Continue competitive bid process as required and/or applicable.

Revised: 08/14/2018

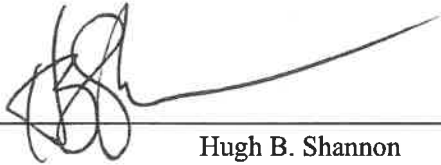
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CERTIFICATION REQUIREMENTS

I certify that the information contained in and attached to this Justification is accurate and complete to support the recommendation.

I further certify that the attached narrative justification verifies Cuyahoga County's minimum need or schedule requirements and any rationale used to justify the non-competitive request.

Signature of Director:



Hugh B. Shannon

Date: 2/13/26
2/13/26

RQ# _____

Procurement software system title:

CONTRACT EVALUATION FORM

Contractor	Thales DIS USA, Inc				
Current Contract History: CE/AG# (if applicable) Infor/Lawson PO#:	CM1399				
RQ#	NA				
Time Period of Original Contract	1/1/2021 thru 12/31/2025				
Background Statement	Maintenance contract for our CCRAFIS (Cuyahoga County Regional Automated Fingerprint Identification System)				
Service Description	CCRAFIS Hardware and Software Maintenance and Support Agreement as well as updates.				
Performance Indicators	Timely maintenance and support. 24x7x365 support from the contracting vendor. Quality of work. Promptness with upgrades and service requests. Meets our MEO schedule of needs.				
Actual Performance versus performance indicators (include statistics):	Vendor was timely, the system works great, and has really made our fingerprinting process more efficient across the county and the multiple agencies who use it				
Rating of Overall Performance of Contractor	Superior	Above Average	Average	Below Average	Poor
Select One (X)		X			
Justification of Rating	Cuyahoga is a large county with many agencies incorporating this technology. Our practices online to use this system have been positive.				
Department Contact	Dawn Schilens				
User Department	Medical Examiner's Office				
Date	2/11/2025				